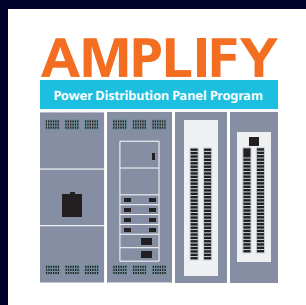


SIEMENS

RESOURCE GUIDE

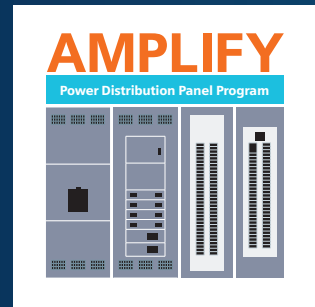
# Siemens Panel Builder Program

In today's aggressive market OEMs are in need of innovation, flexibility, reliability and safety. Your partnership with Siemens provides these answers and offers competitive advantage.



Courtesy of Ayers Productions, provided by Upstate SC Alliance

# Guide Overview



## Overview

Our OEM partners are provided with the tools and technology to improve productivity, efficiency and ultimately reduce costs.

### Benefits include:

- Exclusive Customer Support team for pre-sale, post-sale and order management
- Improved quality and reliability through proven components
- Access to expert consultation and Siemens UL certified designs to maximize manufacturing process
- A complete portfolio of Low Voltage and Apparatus components
- Smart digital technology expertise and solutions
- Extensive training for both entry and advanced level employees

## Customer Support

### Pre-Sale Questions

Please send to the email inbox [componentsae.ic@siemens.com](mailto:componentsae.ic@siemens.com)

### Post-Sale Questions

2 options

a. You can call Technical Support (800) 333-7421

Or

b. Create an online support request at  
<https://support.automation.siemens.com/US>

The Siemens Industry Online Support site (SIOS), has a lot of prior cases, FAQ and links that can help you close out post-sale questions. This is the recommended approach because it allows you to exchange information [upload file attachments etc] and get a case number to track the issue to closure.

## Reference links

### Low Voltage Circuit Breakers

[usa.siemens.com/MCCB](https://usa.siemens.com/MCCB)

### 3VA

[usa.siemens.com/3VA](https://usa.siemens.com/3VA)

### WL

[usa.siemens.com/WL](https://usa.siemens.com/WL)

### Sentron

[usa.siemens.com/Sentron](https://usa.siemens.com/Sentron)

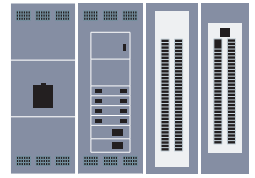
### QR Breakers

[usa.siemens.com/QR](https://usa.siemens.com/QR)

# Customer Support

**AMPLIFY**

Power Distribution Panel Program



## AMPLIFY Main Contacts

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